

MEMORANDUM



To Residents, Families and Friends
From Michelle De Ronchi
Date 31st January 2021
Subject COVID-19 UPDATE

Dear Residents, Families and Friends,

Our Residents are our top priority. Due to the recently announced lockdown of Western Australia effective as of 6:00pm this evening, Sunday 31st January 2021, **no visitors will be allowed in to the home until further notice**. Exceptions will be made for end of life situations. We will assess each circumstance individually and work closely with residents and their families to ensure they are comfortable and not in distress.

The Richardson will resurrect FaceTime calls to keep residents connected with their loved ones. Please call Concierge to book in a time for a FaceTime call. For the time being the current guidance prevents the use of our Window of Love but we will advise if the situation changes.

We ask that any residents and / or families who have visited any of the listed COVID locations reported by the Department of Health (Listed Locations **attached**), notify us immediately via email (info@therichardson.com.au) isolate and present for a COVID test.

If a resident does come into contact with a person at risk of COVID infection we will isolate them until testing has taken place.

MEMORANDUM



Effective immediately all our staff will wear masks whilst at work and if they use public transport. We will continue our stringent screening of our staff and have included additional screening to ensure no staff have visited the listed COVID locations reported by the Department of Health.

During the current restrictions we will modify and enhance our lifestyle program, and all activities will occur at The Richardson with our own staff. The Concentric Wellness Program will be put on hold during this time, allied health services such as physiotherapy will continue for pain management and urgent assessments.

As the COVID situation continues to evolve, we will keep you updated in regards to our procedures and steps taken to manage the health and safety of our residents, staff and families.

In light of the current circumstances, I will be extending my tenure as CEO to work with the Directors and the Oryx team in order to best support our residents and staff during this challenging time.

Yours sincerely,

Michelle De Ronchi
CEO
Oryx Communities

MEMORANDUM



COVID Locations reported 31/01/2021

These locations currently include:

- **Coles Maylands supermarket** on 25 January from 8pm to 10pm
- **KFC Maylands** on 27 January from 6pm to midnight
- **Mitsubishi Motors** car dealership in Midland on 27 January from 7pm to close
- **Spudshed, Coventry Village** in Morley on 27 January from 8pm to midnight
- **ECU Joondalup** on 28 January from 11am to 2pm
- **Consulate General of India on St Georges Terrace** in Perth on 28 January from 12pm to 5pm
- **Halal Grocery Store in Cloverdale** on 28 January from 7pm to 9pm
- **Venus Ladies and Gentleman Hair Design Maylands** hairdressers on 29 January from 1pm to 3pm
- **Perth Convention Centre** on 29 January from 4pm to 6pm
- **Nedlands Family Practice GP surgery** on 29 January from 5pm to 6pm
- **Chemist Warehouse North Perth Pharmacy** on 29 January from 5.30pm to 7.30pm
- **7-Eleven Ascot petrol station** on 29 January from 8pm to 9pm
- **Coles Maylands supermarket** on 29 January from 8pm 9pm

MEMORANDUM



- **Puma Service Station in Burswood** on 30 January from 11am to 12 midday.
- **Coles Express/Shell Service Station in Cloverdale** on 30 January from 12 midday to 3pm
- **Pharmacy 777 at Maylands Park Shopping Centre** 30 January from 2.30pm to 4pm.

People who have been to these venues on these dates and times must isolate and get tested.

In addition, people who live or work in the Falkirk Avenue, Maylands area including Coles, Liquorland and the Maylands shopping precinct should present for a test.